

Joint Commission International

Survey Process Guide for Ambulatory Care



<u>Jci Ambulatory Survey Process Guide 2015</u>

Marco Cascella

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Planning and Coordinating Performance Improvement Communicating and Integrating Performance Improvement Throughout the Organization Do You Need a Dashboard Impact of Performance Improvement on Patients Clinicians and Staff Teams Charters and Leadership Physician Roles and Responsibilities in Performance Improvement Key Take Away Points Part III Implementing Performance Improvement The Performance Improvement Cycle Data Collection and Analysis Process Improvement Documentation and Telling the Story Sustaining Change Key Take Away Points Part IV Effective PI Survey Preparation Critical Information at Your Fingertips The PI Presentation to Surveyors The Data Tracer and the Leadership Interview Key Take Away Points Who will benefit Accreditation coordinators accreditation specialists survey coordinators Joint Commission survey coordinators performance improvement chapter leaders quality directors quality improvement professionals Earn Continuing Education Credits National Association for Healthcare Quality NAHQ This activity is pending approval by the National Association of Healthcare Quality for CE credits **Information Management and Record of** Care, Treatment, and Services Jean S. Clark, 2009-02 The new fully updated Information Management and Record of Care Seventh Edition is a comprehensive guide to the most current Joint Commission standards elements of performance for information management and record of care and the survey process The Complete Guide to the 2000-2001 Laboratory Survey Process, 2000-01-01 The Survey Coordinator's Handbook Jodi L. Eisenberg, 2015 The Survey Coordinator's Handbook 17th Edition Jodi Eisenberg MHA CPHQ CPMSM CSHA The Survey Coordinator's Handbook 17thEdition is the ultimate resource in survey prep for all accreditation professionals no matter the experience This handbook walks you through every step of preparation explaining key problem areas and highlighting major areas of focus for surveyors Not only does it provide insider information on how to prepare for survive and respond to a hospital survey it also provides historical context about the accreditation process to help new and veteran survey coordinators understand the why as well as the how In addition to survey prep and what to do during survey it also guides you through the steps to take once the survey is completed This book provides The core information every new and experienced survey coordinator needs to get up to speed on accreditation survey preparation including CMS and Joint Commission processes Chapter by chapter tips for survey readiness and compliance Advice from industry veterans on what to do before during and after your survey visit Overviews of problematic survey components Follow up tips for post survey actions Table of Contents Chapter 1 Accreditation at a Glance Chapter 2 Standard and Elements of Performance Chapter 3 Problematic Standards to Meet Chapter 4 Risk Reduction Strategies to Demonstrate Compliance Chapter 5 Life Safety Compliance for the Non Engineer Chapter 6 Preparation for Survey Chapter 7 After Your On Site Survey Chapter 8 Ongoing Compliance Readiness Chapter 9 The Clarification Process Appendix Tools Policies and More The Joint Commission Survey Coordinator's Handbook Jean S. Clark, Jodi L. Eisenberg, 2013-03 How to Complete the JCAHO's Periodic Performance Review Jodi L. Eisenberg, 2005 **Standards for Ambulatory Care 2015**,2015 **Standards for Ambulatory Care** Joint Commission Accreditation

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