

# The University of Nottingham

## BUSINESS SCHOOL

A LEVEL 3 MODULE, AUTUMN SEMESTER 2017-2018

### N13807 MANAGEMENT OF QUALITY

Time allowed ONE hour THIRTY minutes

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*Candidates may complete the front cover of their answer book and sign their desk card but must NOT write anything else until the start of the examination period is announced*

***This question paper includes a Multiple Choice Section B which is compulsory.***

***Candidates must also answer TWO questions from Section A.***

***In Section A, each question carries 35 marks.***

***In Section B, each question carries 2 marks.***

***The total marks for this exam are 100***

***The Multiple Choice Section B is worth 30% and Section A is worth 70%.***

***The marks for each question are shown in brackets in the right-hand margin [ ]***

***Only silent, self-contained calculators with a Single-Line Display or Dual-Line Display are permitted in this examination.***

***Dictionaries are not allowed with one exception. Those whose first language is not English may use a standard translation dictionary to translate between that language and English provided that neither language is the subject of this examination. Subject specific translation dictionaries are not permitted.***

***No electronic devices capable of storing and retrieving text, including electronic dictionaries, may be used.***

***DO NOT turn examination paper over until instructed to do so***

#### **ADDITIONAL INFORMATION:**

The percentage of total marks for section of each question is shown in brackets in the right-hand margin [ ]. Zero marks are applied for each incorrect answer.

#### **ADDITIONAL MATERIAL:**

Multiple Choice Answer Sheet

Formula Sheet & Standard Normal Chart (included in the

paper)

#### **INFORMATION FOR INVIGILATORS:**

This examination paper needs to be collected in at the end of the examination

M N11 3 Busmt Bp1 Eng Tz0 Xx Cs

**Mike Jess**



**M N11 3 Busmt Bp1 Eng Tz0 Xx Cs:**

## Adopting the Melody of Expression: An Emotional Symphony within **M N11 3 Busmt Bp1 Eng Tz0 Xx Cs**

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