

**MARK SCHEME for the May/June 2011 question paper
for the guidance of teachers**

9707 BUSINESS STUDIES

9707/11

Paper 1 (Short Answer/Essay), maximum raw mark 40

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

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May June Business Paper 1 2013 9707

Léo Pomar



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Survey of Current Business ,1961 *Call Centers and the Global Division of Labor* Andrew J.R. Stevens,2014-03-26 Call centers have come in the last three decades to define the interaction between corporations governments and other institutions and their respective customers citizens and members The offshoring and outsourcing of call center employment part of the larger information technology and information technology enabled services sectors continues to be a growing practice amongst governments and corporations in their attempts at controlling costs and providing new services While incredible advances in technology have permitted the use of distant and offshore labor forces the grander reshaping of an international political economy of communications has allowed for the acceleration of these processes New and established labor unions have responded to these changes in the global regimes of work by seeking to organize call center workers These efforts have been assisted by a range of forces not least of which is the condition of work itself but also attempts by global union federations to build a bridge between international unionism and local organizing campaigns in the Global South and Global North Through an examination of trade union interventions in the call center industries located in Canada and India this book contributes to research on post industrial employment by using political economy as a juncture between development studies the sociology of work and labor studies *Sixteenth Census of the United States: 1940* United States. Bureau of the Census,2005 **Manufacturers Record** ,1925 The National Directory of Addresses and Telephone Numbers ,1992 Million Dollar Directory Dun and Bradstreet, inc,2005 *Ann Arbor Telephone Directories* ,1981 Million Dollar Directory ,1987 **Harris Indiana Industrial Directory** ,2004 Regional Industrial Buying Guide ,2005 National E-mail and Fax Directory ,1998 **D & B Million Dollar Directory** ,1997 **Harris Pennsylvania Industrial Directory** ,1996 The Value Line Investment Survey ,2009 **Polk's Minneapolis (Hennepin County, Minn.) City Directory** ,1960 **Nghiên cứu Đông Nam Á** ,2015 WHO'S WHO IN AMERICA THE A.N. MARQUIS COMPANY,1952

May June Business Paper 1 2013 9707 Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has become much more apparent than ever. Its capability to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**May June Business Paper 1 2013 9707**," written by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we will delve to the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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