
McDonald's Crew Trainer Test 2023-2024 Questions and Answers 100% Correct

What is the four step training program? -ANSWER Prepare
Present
Try out
Follow up

What four hats does a crew trainer wear? -ANSWER Role Model
Coach
Teacher
Expert

How soon after being ordered should you drop 4:1 meat? -ANSWER Drop as soon as it is ordered

How soon after being asked should you drop any kind of product? -ANSWER As soon as you are asked

How often should you wash your hands? -ANSWER At least once every hour, or as often as needed

What does QSC&V stand for? -ANSWER Quality
Service
Cleanliness
Value

What is McDonald's brand promise? -ANSWER Provide simple, easy enjoyment by creating a food experience that is effortless, delightful, and differentiates McDonald's in a way that people will love

What two factors determine whether a new crew member will deliver the McDonald's brand promise? -ANSWER *crew need to feel good about themselves and working at McDonald's

*The need to be able to deliver outstanding QSC&V

What do guests expect for each part of QSC&V? -ANSWER QUALITY: hot and fresh food
SERVICE: fast, accurate, and friendly service
CLEANLINESS: a clean restaurant with neat and clean managers and crew
VALUE: giving the customer their money's worth - quality food at an affordable price, served with a smile, in an inviting atmosphere

Mcdonalds Crew Trainer Test

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A red circular graphic with a gradient, appearing as a partial circle or a thick arrow pointing to the right, located to the right of the Mometrix Media Llc text.

Mcdonalds Crew Trainer Test:

Fast Food, Fast Talk Robin Leidner, 1993-08-04 Attending Hamburger University Robin Leidner observes how McDonald's trains the managers of its fast food restaurants to standardize every aspect of service and product Learning how to sell life insurance at a large midwestern firm she is coached on exactly what to say how to stand when to make eye contact and how to build up Positive Mental Attitude by chanting I feel happy I feel terrific Leidner's fascinating report from the frontlines of two major American corporations uncovers the methods and consequences of regulating workers language looks attitudes ideas and demeanor Her study reveals the complex and often unexpected results that come with the routinization of service work Some McDonald's workers resent the constraints of prescribed uniforms and rigid scripts while others appreciate how routines simplify their jobs and give them psychological protection against unpleasant customers Combined Insurance goes further than McDonald's in attempting to standardize the workers very selves instilling in them adroit maneuvers to overcome customer resistance The routinization of service work has both poignant and preposterous consequences It tends to undermine shared understandings about individuality and social obligations sharpening the tension between the belief in personal autonomy and the domination of a powerful corporate culture Richly anecdotal and accessibly written Leidner's book charts new territory in the sociology of work With service sector work becoming increasingly important in American business her timely study is particularly welcome

Working Mother, 2002-10 The magazine that helps career moms balance their personal and professional lives

Who's who of American Women, 1991-1992, 1991

Who's who Among Students in American Universities and Colleges Henry Pettus Randall, 1979

Who's who in American Education, 1992

Secrets of the NASM® Personal Trainer Exam Secrets Study Guide Mometrix Personal Trainer Test Team, 2020

HT PASS USTA DRIVER & TRAINER Russell Meerdink Company, Russell Meerdink Company Staff, 2001-08

ACE Personal Trainer Flash Cards Ace Personal Trainer Exam Prep Team, Ascencia Test Prep, 2017-07-26

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