

TWELFTH EDITION

OPERATIONS MANAGEMENT

Sustainability and Supply Chain Management



JAY HEIZER | BARRY RENDER | CHUCK MUNSON

LAPAK BUKU JOGJA

Jay Haizer Chapter Supplement 11

Jay H. Heizer, Barry Render



Jay Haizer Chapter Supplement 11:

Principles of Operations Management Barry Render, Jay Heizer, 1997 This text is designed as a briefer less technical introduction to operations management than the more traditional principles of operations management texts Available in two versions the hardcover version includes the Quantitative tutorials and the softcover version does not Most mathematical techniques are covered in the chapter supplements which are found in both versions *Service Management* Cengiz Haksever, Barry Render, 2013-06-11 Tie customer driven strategies to service operations and process management and sharpen your focus on creating customer value throughout your entire service organization This comprehensive multidisciplinary reference thoroughly covers today's most effective theories and methods for managing service organizations drawing on innovative insights from economics consumer behavior marketing strategy and operations management Leading experts Cengiz Haksever and Barry Render provide crucial insights into emerging service operation and supply chain topics reinforcing key points with up to date case studies Service Management contains a valuable chapter length introduction to linear and goal programming and its services applications and also addresses many other topics ignored by competitive texts such as Service SCM methods and approaches Focusing on customers and their service purchase behavior Service productivity Managing public and private nonprofit service organizations Vehicle routing and scheduling Ethical challenges to SCM Service Management will be an invaluable resource for senior and mid level managers throughout any service organization and for students and faculty in any graduate or upper level undergraduate program in service management service operations management or operations management **Operations Management** Jay H. Heizer, Barry Render, 2005 Now in its seventh edition this text provides a state of the art overview of operations management It includes a new chapter on capacity planning and a behind the scenes look at the integration of operation management at Hard Rock Cafe **Sm Operations Management S/M** Heizer Render Staff, Jay H. Heizer, 1998-10 [Principles of Operations Management](#) Jay H. Heizer, Barry Render, 1999 This introduction to operations management presents a state of the art view of the primary activities of the operations function in organizations New chapters on Global Operations and Supply Chain Management a free CD ROM is packaged with every book and comprehensive web site support is provided This paperback text has the same 17 core chapters as Heizer Render's Operations Management 5 e but does not have the 6 quantitative modules Part of the JIT program **Operations Management: Text** Jay Heizer, 2004 **Paperbound Books in Print**, 1983

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